



Medical MutualSM

PROTECTING OUR PROFESSION

Medical Mutual's Risk Assessment Process Earns Recognition from A.M. Best

Raleigh, NC, February 8, 2012— A.M. Best has recognized Medical Mutual for its state-of-the-art *Risk Assessment Process for Improving Patient Safety Outcomes* and featured the project in the Innovators Showcase, published in the [January 2012 issue of Best's Review](#).

Innovators Showcase, in conjunction with its panel of insurance industry experts, recognized insurance organizations that developed “forward-thinking projects that have a fundamental impact on critical processes, as well as outcomes for a company and its clients.” Regarding the merits of Medical Mutual's Innovators Showcase submission, an insurance industry expert wrote, “Risk identification and analysis are key first steps in determining a company's risk exposures. Medical Mutual Insurance Company of North Carolina has created a process for health care clients that achieves both. It is a winner.”

The Risk Management and Information Technology Departments drove the development of the risk assessment process. In the discovery phase of the project, they searched for an “out of the box” solution to perform risk assessments, as none existed at the time. The result was an innovative and customized vendor tool that became Medical Mutual's own solution for creating a new and unique application of familiar technology.

Dale Jenkins, Medical Mutual's CEO, commended the Risk Management and IT staff for their collaboration in demonstrating the “measurable and significant positive impact of the risk assessment process for improving patient safety outcomes.”

“We often highlight our unrivaled risk management services and our renowned risk management team when meeting with our members and alliance organizations,” said Jenkins. “The A.M. Best Innovators Showcase recognition demonstrates, tangibly, the tremendous value of this innovative member benefit.”

Visit Medical Mutual's website at www.medicalmutualgroup.com to learn more about the risk assessment process.

Best's Review is published for insurance professionals, including home office executives, agents and brokers by the A.M. Best Co. Founded in 1899, A.M. Best Co. is the world's oldest and most authoritative insurance rating and information source.

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